![APATOR]

Integrated Management System

	ISO 45001	
ISO 14001		
ISO 9001	ISO 27001	ISO 50001

Annex
Policy of the Apator Group
Quality Management System (ISO 9001)

In the Apator Group, the key in terms of quality management is to offer products at a level that guarantees meeting the needs and expectations of our customers. The actions are directed to maintain and increase customer trust, strengthening the stability and strong position in the energy measurement market.

We strive to ensure that the quality of our products is guaranteed by the implementation of processes planned and executed in accordance with the requirements of our quality management system, using the best knowledge and good professional practice.

For that purpose, as part of the Integrated Management System, the Quality Management System has been established, implemented, maintained and continuously improved in accordance with the requirements of ISO 9001.

We achieve our objectives by:

✓ striving to increase customer satisfaction through a systematic approach to quality management and continuous improvement of the effectiveness of the quality management system in accordance with ISO 9001:2015,

✓ monitoring and continuous improvement of product manufacturing processes and seeking new solutions to meet the needs and expectations of our trade partners, while complying with applicable legal and other requirements,

✓ customer orientation with the simultaneous strengthening of confidence in the Apator brand, which is supported by our products,

✓ obtaining feedback on the degree of satisfaction of needs and expectations of our business partners in the scope of the provided products and quality of cooperation,

✓ translation of the quality management policy into tasks of all organisational units to increase the effectiveness and efficiency of performed activities,

✓ development of personnel with the required professional competence and providing employees with opportunities to improve their qualifications and professional skills,

✓ cooperation with qualified suppliers in the scope of constant improvement of the quality of supplied raw materials, components and services, which are important for the quality of final products,

✓ controlling and analysing the achieved level of product quality at all stages of production and supporting operations,

✓ periodical review of the certified quality management system and the adopted quality policy.

Based on the framework of this policy, the management provides sufficient resources for the effective functioning of the Quality Management System, sets specific operational objectives annually, in accordance with the requirements of ISO 9001, and commits to the continuous improvement of the Quality Management System of the Group.

The Quality Management System Policy (ISO 9001) is known to all employees. They are responsible for adhering to it and applying it in their daily activities.

Ver. 1/2025; 29 January 2025

Maciej Wyczesany
President of the Management Board
Apator Group

Integrated Management System
ISO 9001   ISO 14001   ISO 45001   ISO 27001 ISO 50001